

## Certificate III in Production Support PMC30204

To be awarded a Certificate III in Production Support, competence must be achieved in a total of 20 units of competency comprised of:

- all 7 core units
- sufficient other units from PMC04, at least 1 of which must be from the 3XX series,
- and up to 12 relevant units from another endorsed Training Package to total 20 units.

If a person seeks a second qualification at this certificate level using this Training Package a different set of operations units must be chosen.

Holders of a Certificate II in Production Support will need an additional 5 units of competency to those already recognised by the Certificate II if they have achieved competence in all required prerequisites. These additional 5 units of competency must be chosen so that the total units, including those carried forward from a lower level qualification, comply with the above rules. People entering at this level must also achieve competence in any required prerequisite units, and these will be counted towards the 20 units.

### NOTES

1. Units *shown in italics* in the tables below are also part of Certificate II.
2. The customisation rules of *Customising advice* may also need to be consulted.

#### **Core competencies**

<i>PMASUP110A</i>	<i>Relay and respond to information</i>
<i>PMCCOR102A</i>	<i>Clean plant and equipment</i>
<i>PMAOPS101B</i> <b>OR</b> <i>PMAPROC101B</i>	<i>Read dials and indicators</i>  <i>Make measurements</i>
<i>PMAOHS100B</i>	<i>Follow OHS procedures</i>
<i>PMASUP100B</i>	<i>Apply workplace procedures</i>
<i>PMASUP120A</i>	<i>Follow environmental work practices</i>
<i>PMAOHS200B</i>	<i>Participate in workplace safety procedures</i>

#### **Operations and support competencies**

PMCOPS300B	Set up and tune a process
PMCOPS301B	Operate centralised process control systems
PMCOPS310B	Process raw meal into product
PMCOPS320B	Prepare moulds and dies

PMCOPS321B	Set up and tune glazing equipment
PMCOPS340B	Set up and optimise glass forming process
PMCOPS341B	Set up and optimise glass furnace processes
PMCOPS342B	Set up and optimise secondary process
PMCOPS350B	Produce architectural precast concrete
PMCOPS351A	Produce structural precast concrete
PMCOPS370A	Design and construct moulds for fibrous plaster products
PMCOPS372A	Model fibrous plaster products
PMCOPS380A	Set up and optimise finishing process
PMCOPS390A	Test refractory materials
<i>PMAOHS100B</i>	<i>Follow OHS procedures</i>
<i>PMAOHS110B</i>	<i>Respond to emergency situation</i>
<i>PMASUP100B</i>	<i>Apply workplace procedures</i>
<i>PMASUP120A</i>	<i>Follow environmental work practices</i>
<i>PMASUP130B</i>	<i>Follow established work plan</i>
<i>PMCSUP170B</i>	<i>Shift materials safely</i>
<i>PMCSUP171B</i>	<i>Pack finished products</i>
<i>PMCSUP172B</i>	<i>Store materials for production</i>
<i>PMCSUP180A</i>	<i>Organise self</i>
<i>PMCSUP181A</i>	<i>Work in a team</i>
<i>PMAPER200C</i>	<i>Work in accordance with an issued permit</i>
<i>PMAPER201C</i>	<i>Monitor and control work permits</i>
<i>PMAPER205B</i>	<i>Enter confined space</i>
<i>PMASUP200B</i>	<i>Implement production efficiencies</i>
<i>PMASUP210A</i>	<i>Process and record information</i>
<i>PMASUP220A</i>	<i>Monitor and control environmental hazards</i>
<i>PMCSUP270A</i>	<i>Move materials</i>
<i>PMCSUP271B</i>	<i>Operate bulk materials handling equipment</i>
<i>PMCSUP272A</i>	<i>Identify and act upon hazards in the workplace</i>
<i>PMCSUP273A</i>	<i>Receive and despatch materials</i>
<i>PMCSUP274B</i>	<i>Undertake minor maintenance</i>
<i>PMCSUP275A</i>	<i>Maintain kiln refractory</i>
<i>PMCSUP280A</i>	<i>Manage conflict at work</i>
<i>PMCSUP281A</i>	<i>Deliver customer service</i>
<i>PMCSUP282A</i>	<i>Use computers and related programs in the workplace</i>
<i>PMCSUP283B</i>	<i>Allocate and complete team tasks</i>
<i>PMCSUP292A</i>	<i>Sample and test materials and product</i>
<i>TDTD1097B</i>	<i>Operate a forklift</i>

<i>TDTC497C</i>	<i>Drive heavy rigid vehicle</i>
PMACOM300A	Contribute to the development of plant documentation
PMAOHS300B	Implement and monitor OHS policies and procedures for a work group
PMAPER300C	Issue work permits
PMAPER302B	Issue work permits (hot work/confined space)
PMASUP300B	Identify and implement opportunities to maximize production efficiencies
PMASUP320A	Implement and monitor environmental policies
PMASUP330B	Schedule production
PMCSUP380B	Oversee team performance
PMCSUP381A	Carry out stock control
PMCSUP382A	Provide coaching/mentoring in the workplace
PMASUP390A	Use structured problem solving tools
PMCSUP391A	Collect and prepare standard samples
PMCSUP392A	Perform basic laboratory tests
PMCSUP393A	Perform instrumental analysis